SUPPORT

For product help, please visit our support website or contact our support department:

- Website: <u>support.dotloop.com</u>
- Email: support@dotloop.com
- Phone: 888-Dotloop

TRAINING OPTIONS

Email training@dotloop.com if you have questions about our additional training options:

- Weekly Webinars <u>CLICK HERE</u>
- Dotloop Certification Programs <u>CLICK HERE</u>
- Custom webinar consultations <u>CLICK HERE</u>
- Dotloop Pro <u>CLICK HERE</u>

LOGIN

<u>Outline</u>

- Signing up through your office's invite email vs. signing up as an individual agent
- Logging in at dotloop.com

Resources

Accepting an invite to join a Business+ or Teams account CLICK HERE (video)

Account setup CLICK HERE (support article)

Recovering agent or client passwords CLICK HERE (support article)



NAVIGATION

<u>Outline</u>

- Homepage/Global Navigation Bar
- Completing your 'My Account' section and adding your association

Resources

General Navigation CLICK HERE (video)

Trusted Service Providers CLICK HERE (video)

LOOP CREATION (LISTING)

Outline

- Creating a loop with a loop template vs. creating a loop without a loop template
- Adding/removing documents, people, and task lists

Resources

Creating a loop CLICK HERE

Add/remove/edit people CLICK HERE (video)

DOCUMENT TEMPLATES

<u>Outline</u>

Auto-filling/editing document templates

Resources

Adding/auto-filling document templates CLICK HERE (video)



SHARING DOCUMENTS

<u>Outline</u>

- Sharing permissions
- Client Esigning Experience
- Submit for Review

Resources

Sharing documents and document sharing permissions CLICK HERE (video)

The client signing experience <u>CLICK HERE (video)</u>

Client signing as a company or power of attorney <u>CLICK HERE (video)</u>

Submit for Review CLICK HERE (video)

Esignature verification certificate CLICK HERE (video)

MANAGING OFFERS

<u>Outline</u>

- Using multiple folders to keep offers organized
- Adding/editing PDFs, splitting PDFs, rotating PDFs

Resources

Adding/editing PDFs, splitting PDFs, rotating PDFs CLICK HERE (video)

MANAGING HOME PAGE

Resources

Filtering loops on your homepage <u>CLICK HERE (video)</u>



NEXT STEPS

- Register for our Advanced training webinar <u>CLICK HERE</u>
- Consider our online CE course. For state availability <u>CLICK HERE</u>
- Consider our Certification Programs <u>CLICK HERE</u>
- On a Team? Ask us about dotloop for Teams: training@dotloop.com



